

INFORMATION SYSTEMS AND MEDIA RELATIONS TEAM

#### ANNUAL REPORT

2020-21 -

CONTENT CREATION

EVENTS COVERAGE

SOCIAL MEDIA

BNDNAR

## Contents

About iSMaRT	3
The Team	4
SIBM Pune's Online Presence	5
iSMaRT Online - Initiatives	10
Partnering with Online and Offline Media	
SIBM Pune Student and Alumni Blogs	12
SIBM Pune Official Website	14
Content Creation	15
Event Coverage	17
Rewind Time	19
PRoelio 2020	20
Vritaanta - The Newsletter of SIBM Pune	23
HR Conclave	24
Batch Photoshoot	25
Achievers' Database	26
Collaborations with Councils and SIGs	27
Thank You	28

## About ismari

Acting as "The Voice of SIBM Pune" the Information Systems and Media Relations Team, more commonly known as iSMaRT, facilitates the communication between the Institute and the outside world through social media, print media, and various online and offline events. Evolved from the erstwhile IT Team, iSMaRT has a rich legacy of narrating the story of the Institute and promoting the brand of SIBM Pune.

#### Some of our main activities are:

- Creating visual and written content in the form of articles, posters and videos which is viewed by the stakeholders including students, alumni, aspirants and corporates
- Organizing events highlighting the importance of media management and public relations
- Exclusive coverage of all major events of the Institute including guest lectures, corporate events and council activities
- PR and Promotional activities for SIBM Pune
- Conducting interviews of corporate guests and alumni for various events
- Managing the Institutes IT Infrastructure

## The Team

Each member of iSMaRT brings a unique set of skills to the table working together to grow, learn and deliver high-quality output. The team is reconstituted at the end of each term after a rigorous selection process.



#### Senior Team

Hem Shah (Coordinator)
Anshula Mohapatra
Madhusree Prakash
Suneet Kandulna
Suzanne Viju Cherian
Tripti Sagar

#### **Junior Team**

Ananya Kaushik Sathvik Anand Shraddha Vaghela Tanay Shah Vanshika Agarwal Vignesh Padmanabhan Yash Keswani

#### Interim Team

Ananya Kaushik
Jaydeep Tanksale
Nishant
Ratan Prasad
Sathvik Anand
Vanshika Agarwal
Vignesh Padmanabhan
Yash Keswani

# SIBM Pune's Online Presence

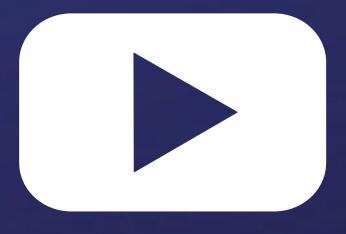
The Team bolsters SIBM Pune's online presence pushing out quality content, creating a meaningful impact on all stakeholders. Through the Institute's official website and social media handles, iSMaRT works 24/7 to announce all related updates and happenings of the events related to the Institute. The Team also makes use of the Institutes social media platforms to share coverage of student, faculty and alumni achievements and corporate and college events on and off-campus fostering a lasting relationship with all stakeholders. The past year has seen exponential growth in SIBM Pune's online presence given the global pandemic with most events being conducted online, reinforcing the Institutes thriving student-driven culture.

The social media handles of SIBM Pune that the team manages -











**YOUTUBE** 

**TWITTER** 



This SIBM Pune official Facebook page, which was launched in the academic year 2014-15, is its primary social media handle. Throughout the year, iSMaRT has ensured that all the events and activities are updated on the page promptly by the way of pictures and a small description. In addition, director's and students' blog posts, student and alumni achievements and news of the institute are shared on the page on a regular basis. Through this Facebook page, iSMaRT, on behalf of the institute, answers queries asked through messages. As a result of the team's constant PR efforts, the official SIBM Pune Facebook page has 60,389 followers as of May 2021. We plan to continue working on increasing the reach and followers of this page in the next academic year.

1.9M+

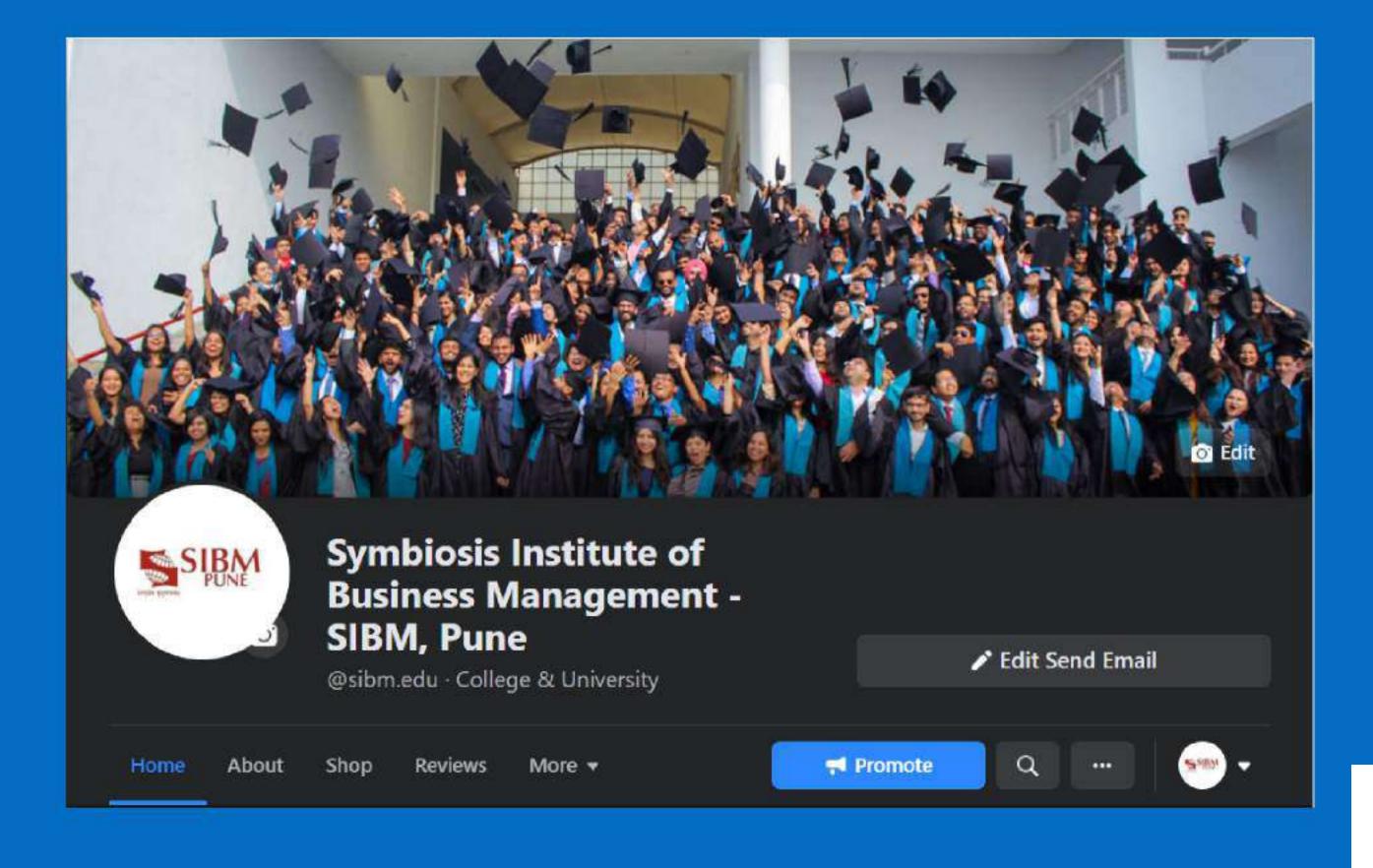
86K+

70K

**IMPRESSIONS** 

**ENGAGEMENTS** 

**FOLLOWERS** 

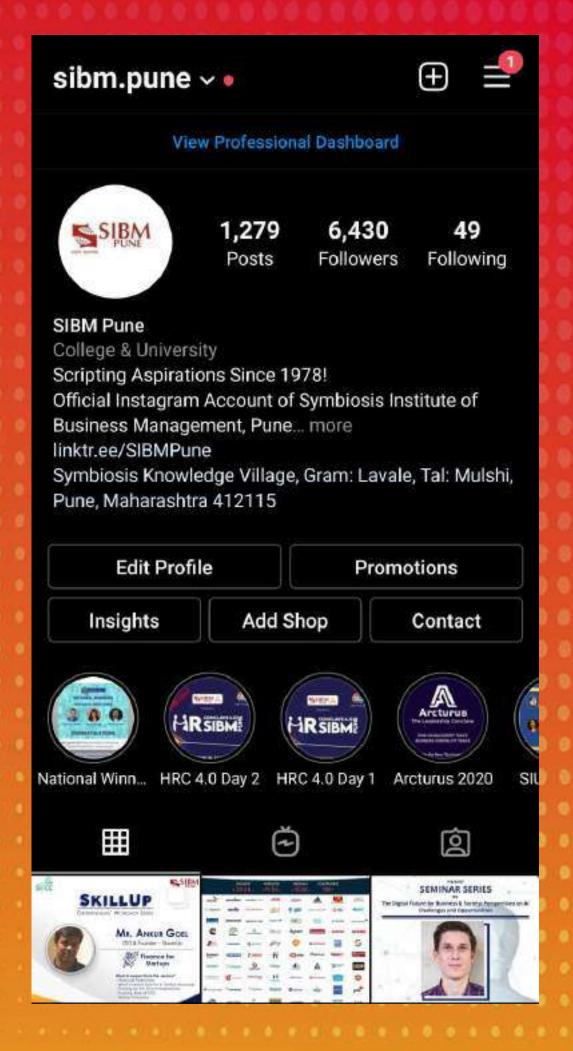


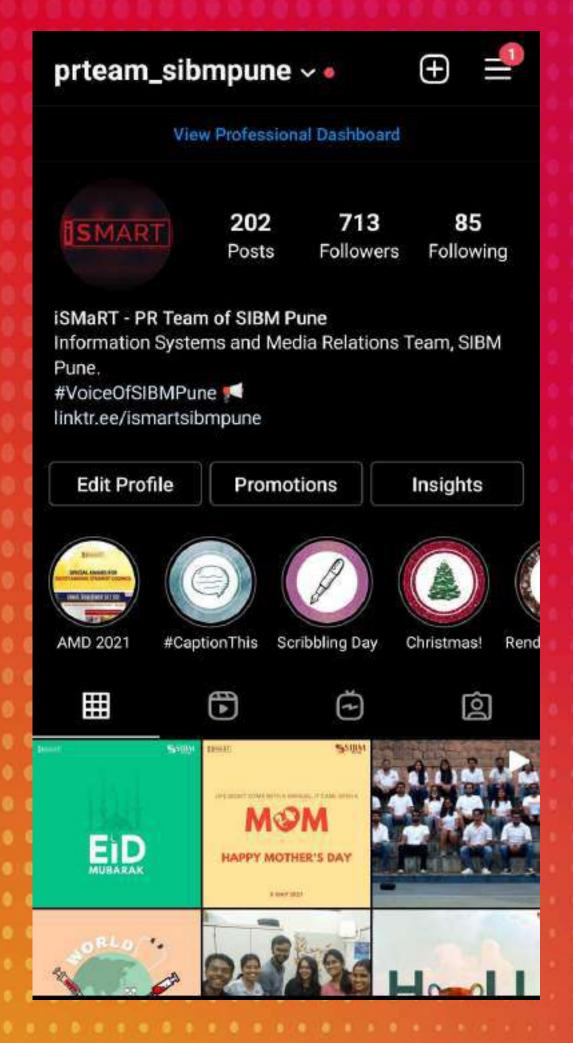


Being the voice of SIBM Pune, iSMaRT handles the official instagram account of SIBM Pune providing the stakeholders a peek into the rigour at the campus. Throughout the year, prompt event updates, student achievements in corporate competitions, Council and SIG event updates and coverage and many more engagements are posted.

In the past year, we have had a **30%** increase in the number of followers from the last year with a total of **450+** updates posted through the handle and **55000+** engagements driven in terms of likes and comments.

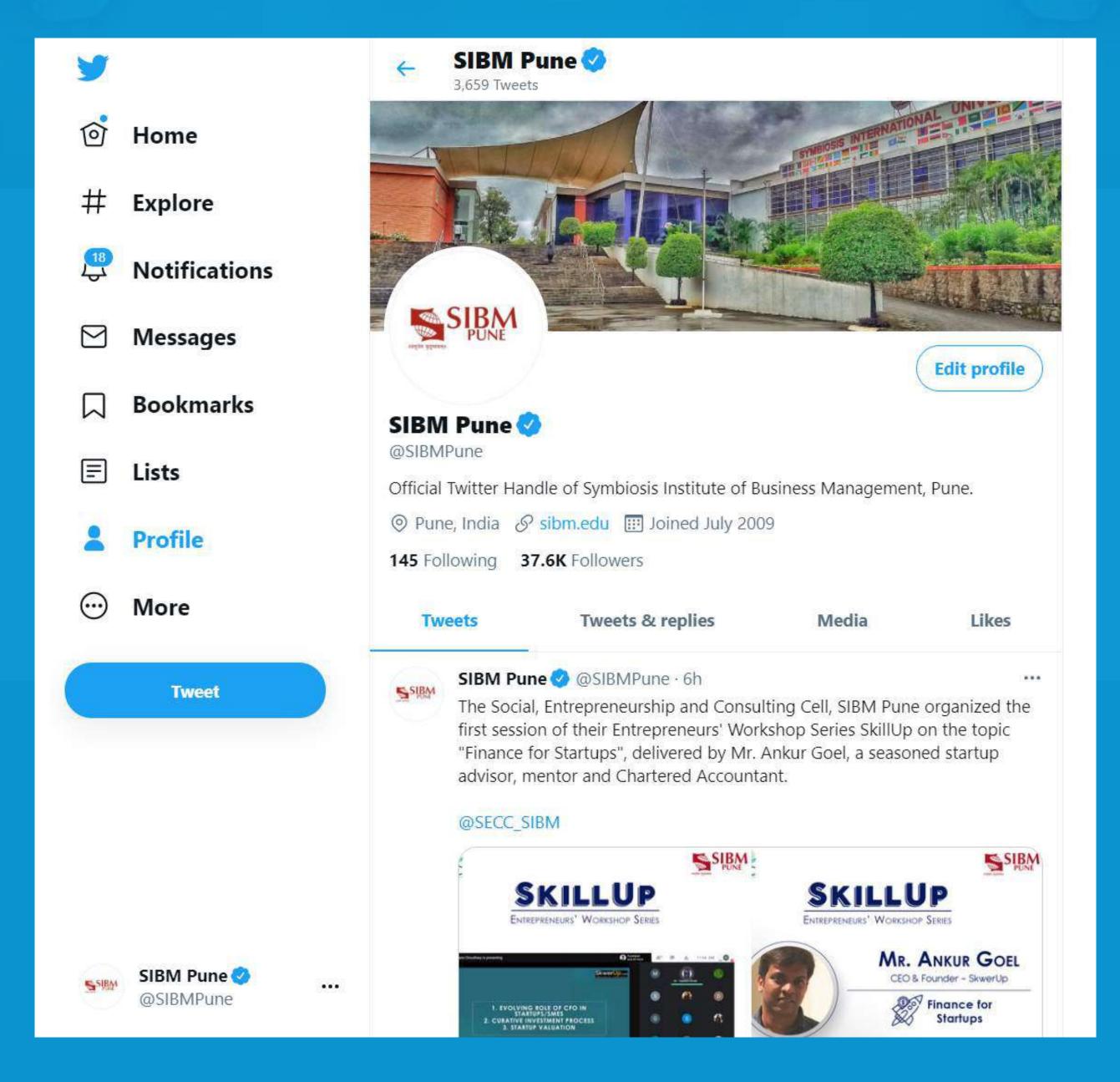
In the year of 2018, iSMaRT launched its own Instagram handle for the promotion and PR related activities. The iSMaRT instagram page sees engagements by means of creative campaigns, event launch and updates, festivals and other posts. This year, there has been a **91.67**% increase in the number of followers from the last year. The team aims to maintain the level of engagement through the official handle of iSMaRT.





## twitter

The Twitter handle of SIBM Pune has been recognized as the official and verified handle by Twitter. Our Twitter presence consists of 37.6K followers as of May 2021. Our followers include a large number of alumni and corporates. Through the live coverage of every college and corporate event on campus, iSMaRT ensures huge engagement on this platform.



# Linkedin

SIBM Pune's LinkedIn account has 28,303 (34.64% increase from last year) followers and has helped connect with 11,000+ alumni. The team regularly shares institute and student achievements on this platform. The reach also extends to all the people connected to the network of the institute

3.4M

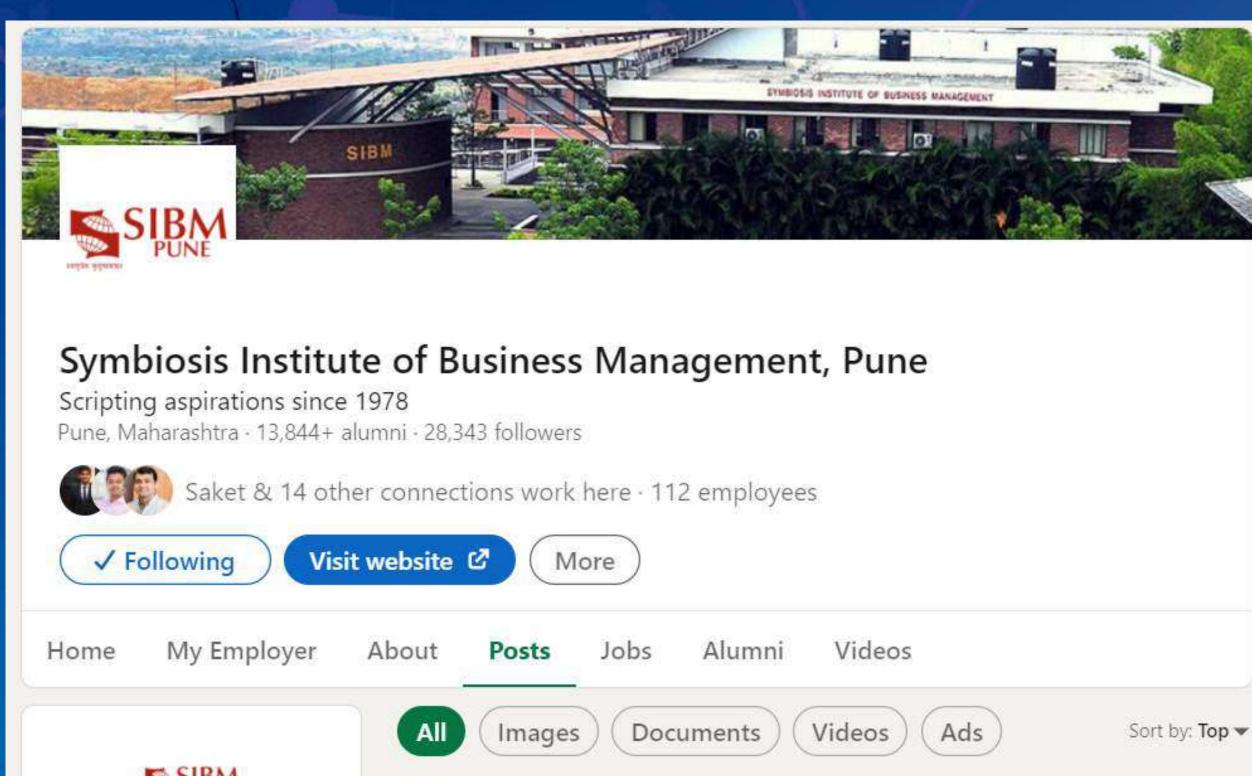
90K+

28K

**IMPRESSIONS** 

**PAGE VISITS** 

**FOLLOWERS** 





Symbiosis Institute of Business Management, Pune

28,343 followers



# ismart Online — INITIATIVES —

Keeping in mind the changing trends across social media, iSMaRT launched multiple initiatives this year, with the goal of connecting with an increasingly digital and tech-savvy audience comprising of aspirants, students, and corporate. Some of our initiatives are listed below:

## WIKIPEDIA

Wikipedia being one of the first sites during an online search, iSMaRT recognized the huge potential this had and launched the official SIBM Pune Wikipedia page with the idea of enhancing the popularity of the institute while offering a platform to showcase our prestigious institute to a user base of billions.

### Google My Business

SEO plays a big role in getting any institution noticed by students. Keeping this in mind, iSMaRT initiated an SEO campaign with Google My Business for the SIBM website and all related digital media platforms.

## GIPHY 6.8M VIEWS

With the rising popularity of GIFs and stickers on Social Media and major brands getting into this space, iSMaRT in 2020, took up the initiative of setting up an official SIBM Pune account on GIPHY, an established online database and search engine. Within just a year, the SIBM Pune GIPHY account crossed a monumental milestone of 5 million organic views. The account currently has over 6.8 Million views, with the numbers rising exponentially.

# Partnering with Online and Offline Media

iSMaRT believes that it shows greater authenticity when SIBM events are covered by a credible news organization. We have maintained a healthy relationship with online news and education portals such as InsideIIM, HT Campus, Unacademy etc. Our growing relationships with these portals can be seen in the increasing number of articles carried by them, and in the number picked up as Featured Articles by the editors of these portals. These articles help boost SIBM Pune's online presence and connect with our vast audience in India and abroad. Furthermore, an online search for SIBM Pune would throw up many related articles which add immense value to the brand image of the Institute and are hosted on completely neutral third-party websites. This adds further credibility to the claims made by the institute. We are also in the process of engaging the print medium for coverage of events and news.

InsideIIM.com







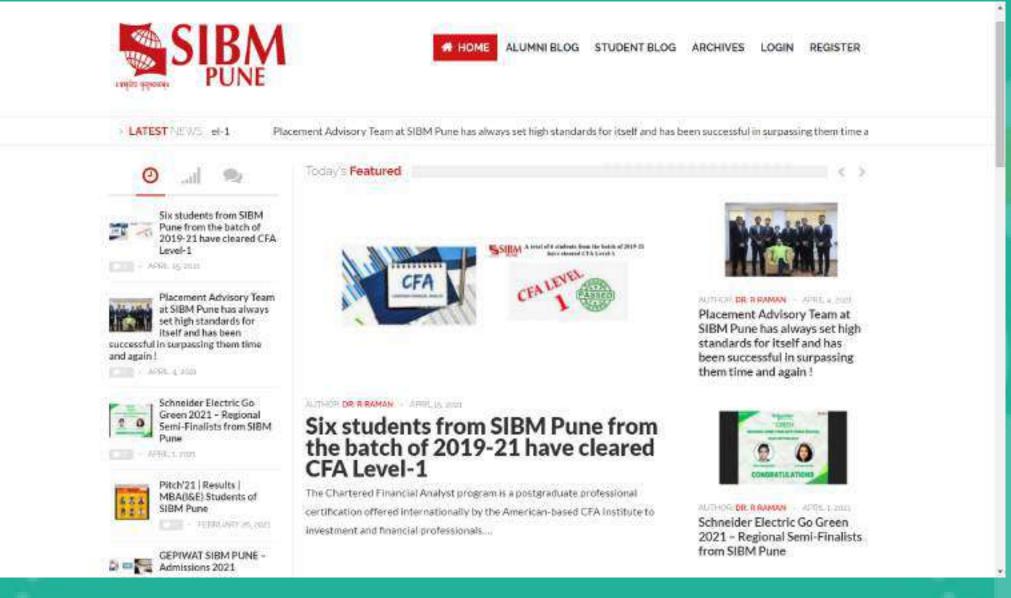
We have also partnered with Ogilvy India in its famous "Where's The DNA" campaign, an initiative that aims to put the spotlight on the rapist and take the shame and blame away from the survivor by changing the entire conversation. "Art For Freedom" a part of the campaign where students had the opportunity to showcase their virtual art with the winners bagging a coveted internship at Ogilvy India.

# SIBM Pune Students' & Alumni Blog

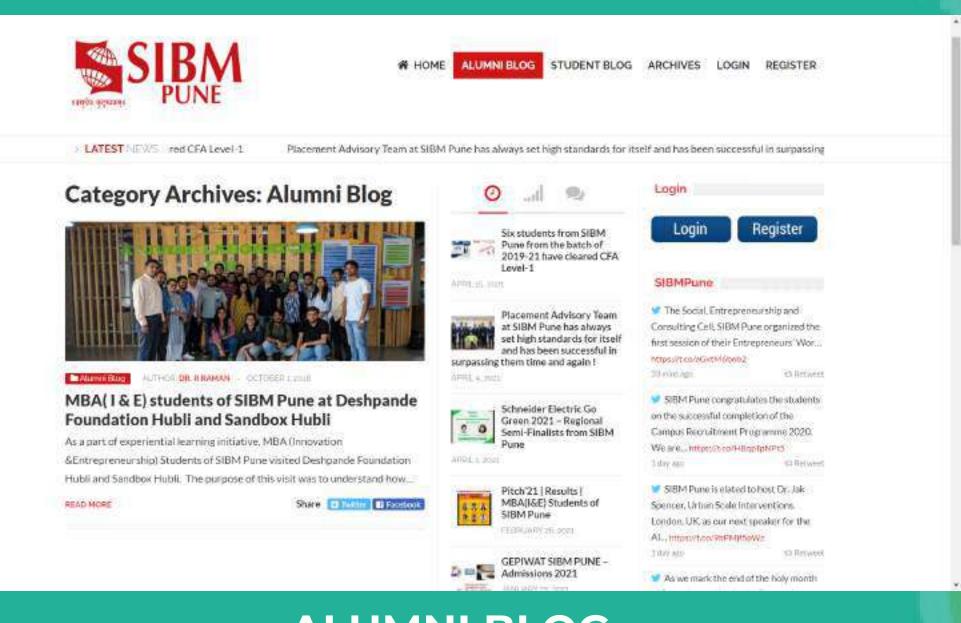
The Information System and Media Relations Team works diligently to update all the stakeholders about the events conducted, accolades received and accomplishments published through the Director's Blog. ISMaRT is responsible for the content generation of the blog and ensuring that the current happenings at SIBM Pune are recorded and published regularly. Director's Blog presents a comprehensive view of the rigour on campus, and competitiveness amongst the students, while appreciating the noteworthy achievements of students all MBA Flagship, MBA I&E and MBA L&S.

The Student's blog is an exclusive space for the students of SIBM Pune to express their experiences, thoughts, opinions and achievements- academic or otherwise. Students' channeling their talent through artwork, photography or poetry are also given a space to channel their creativity through this space.

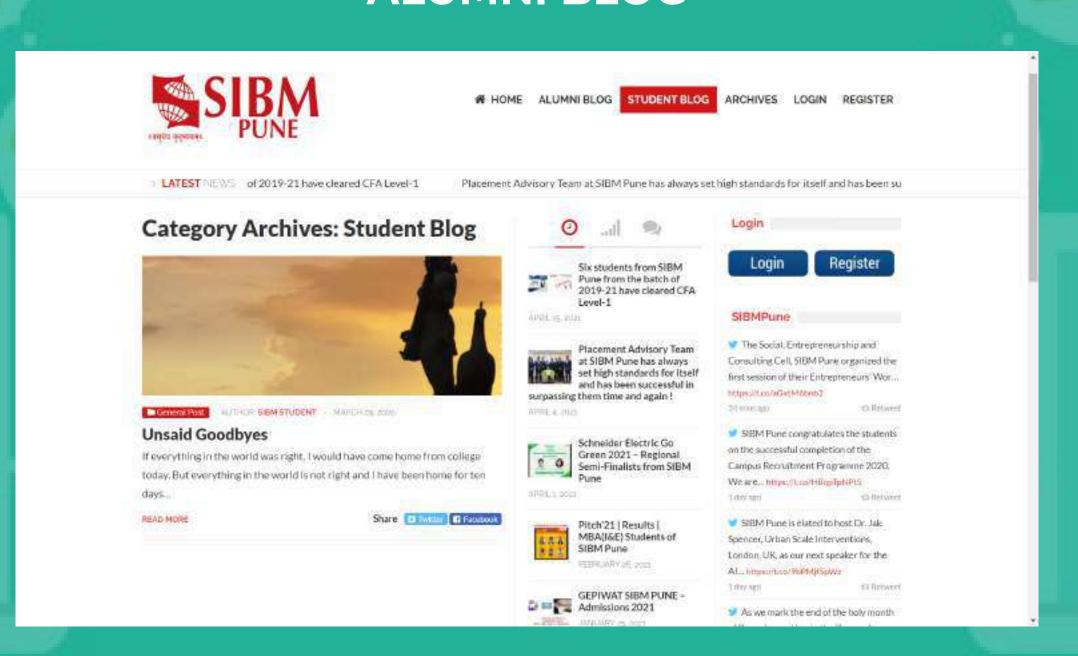
Alumni Blog of SIBM Pune is a platform for our dear alumni to share their lessons, wisdom and learning with the current students. Through the blog, the alumni fraternity can stay connected to their alma mater while passing on their insights to the future leaders.



#### **DIRECTOR'S BLOG**



#### **ALUMNI BLOG**

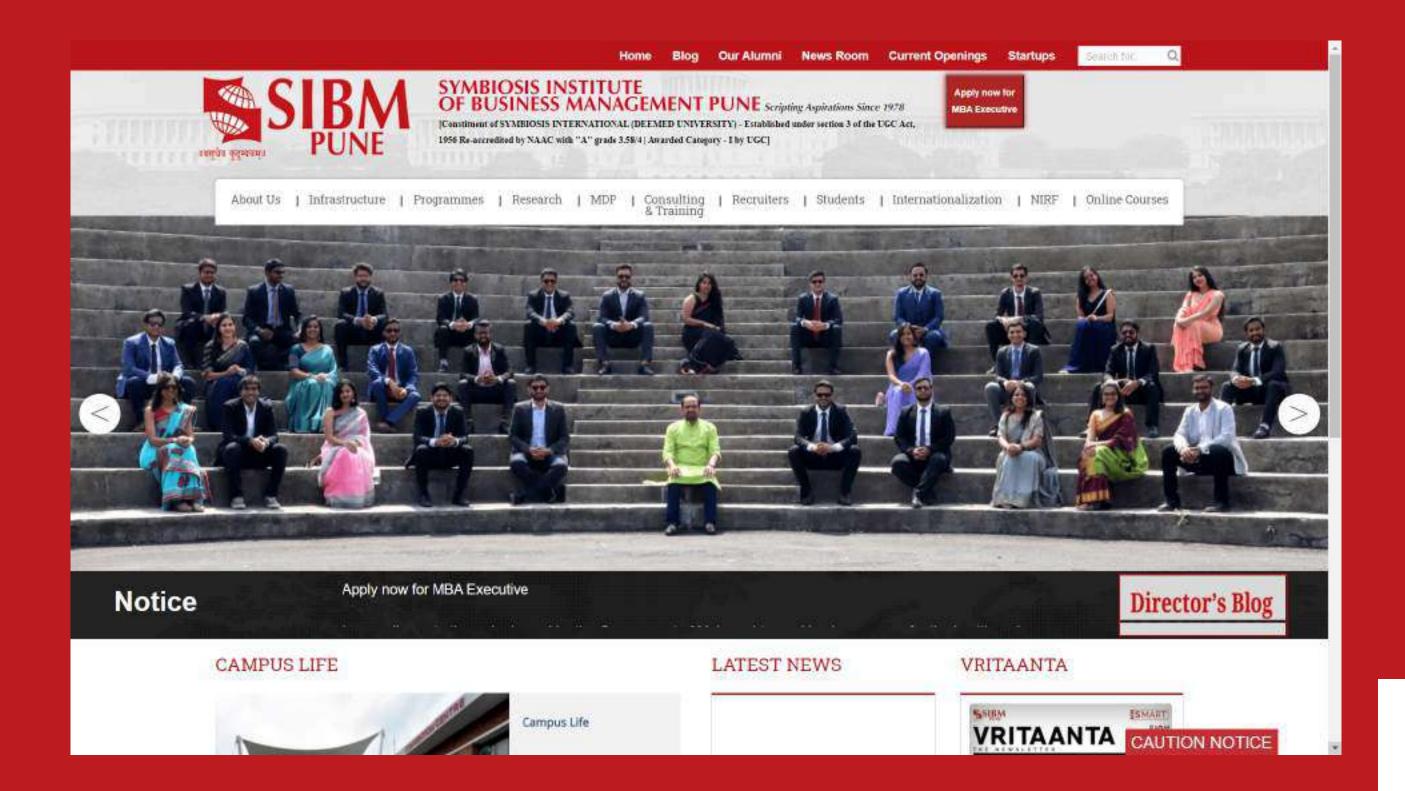


#### SIBM Pune Official Website

The Information System and Media Relations Team works hard to keep all stakeholders informed about the events that are held, the awards that are conferred, and the successes that are reported on the SIBM Pune website. iSMaRT is in charge of creating content for the Director's blog and ensuring that current events at SIBM Pune are recorded and disseminated on a regular basis. The website provides a full perspective of the rigour on campus and student competition, as well as recognising notable achievements by MBA Flagship, MBA I&E, and MBA L&S students.

The Student's blog is an exclusive space for the students of SIBM Pune to express their experiences, thoughts, opinions and achievements- academic or otherwise. Students' channeling their talent through artwork, photography or poetry are also given a space to channel their creativity through this space.

Alumni Blog of SIBM Pune is a platform for our dear alumni to share their lessons, wisdom and learning with the current students. Through the blog, the alumni fraternity can stay connected to their alma mater while passing on their insights to the future leaders.



#### Content Creation

#### For Corporate and Social Awareness

Dubbed the "Most Creative Council of SIBM Pune", one of iSMaRT's core competencies is content creation. From digital creatives, to emotional and professional written content, to photography and videography, iSMaRT is behind a majority of the eye catching posts you see on SIBM Pune's social media handles.

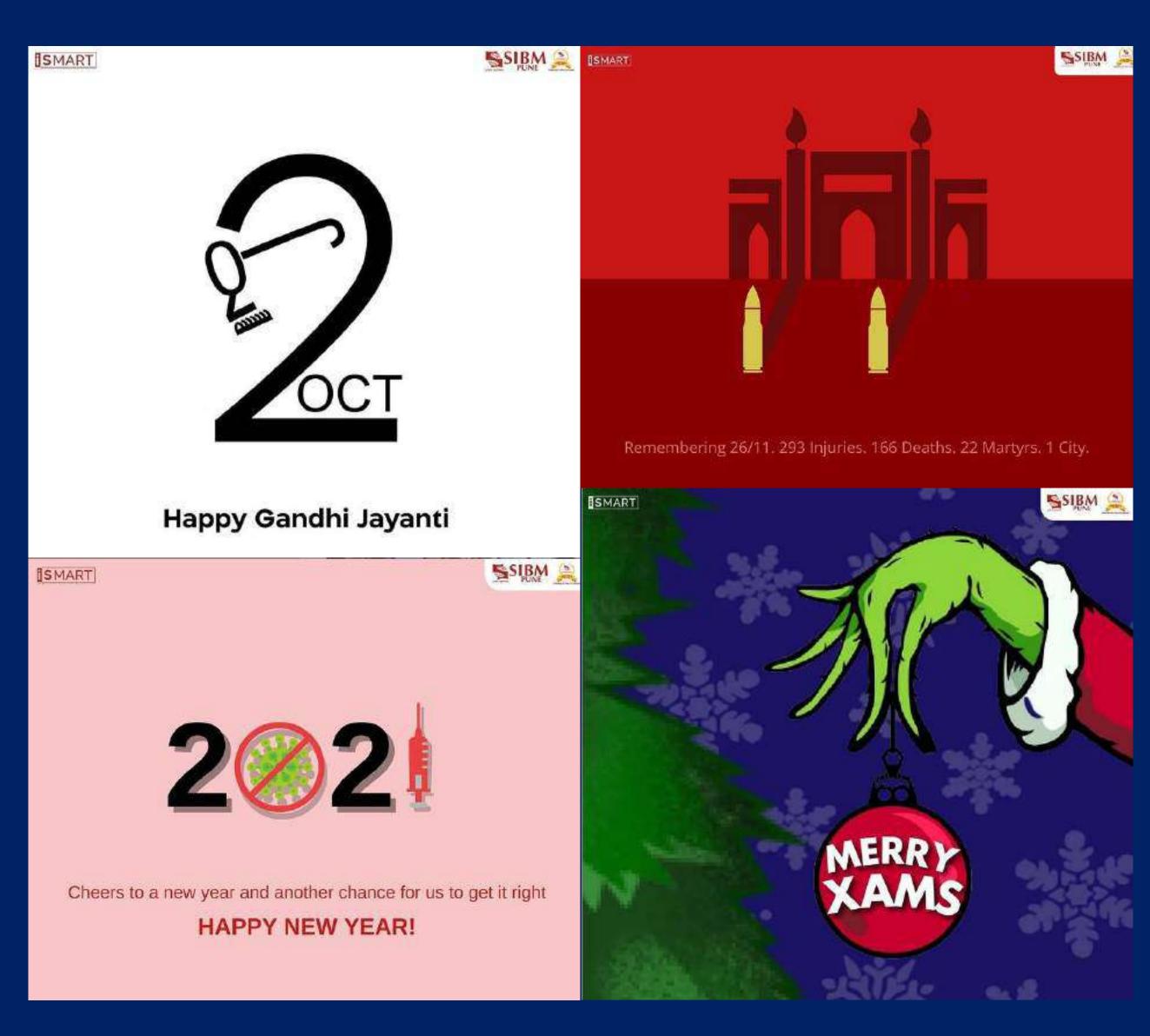
We also execute media campaigns for a variety of events, some of which have been applauded across by academia, alumni, corporates and our students.

**Teachers Day Campaign:** The team created montages with current students and alumni's messages for their beloved mentors. The work was well-appreciated by the organization, leading to several faculty creating social media accounts for the first time to view the messages! A small quiz with childhood images of the faculty was greatly enjoyed by students and academia alike.

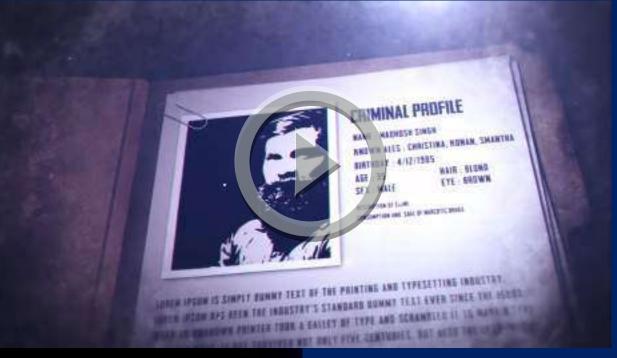
**Women's Day Campaign:** Titled "The Sheroes of SIBM Pune", the video highlighted the strength and multiple talents of our female students from the Batch of 2021 and 2022.

Rendezvous 2020: With picturesque images of the campus to invite nostalgia among the Batch of 2020, iSMaRT also launched a jukebox campaign, wherein the alumni could post their favourite picture of their friends and memories from SIBM, with a special song dedication. The campaign was an overnight success, with older alumni sending in requests as well.

## Creatives and Cinematography









## Event Coverage

One of the PR team's main responsibilities is to provide exclusive coverage of SIBM Pune events that take place both on and off campus, which includes event photography, live tweeting, event reporting, social media postings, and guest interviews. The interviews are archived on the SIBM Pune YouTube channel and serve as a valuable source of information for students, candidates, and knowledge seekers.

Some of the events covered by iSMaRT in AY 2020-2021 are listed below:

## Competitions

Johnson & Johnson Quest Season 9 Reliance TUP 6.0

Asian Paints Canvas

ITC Interrobang Season 10

Bajaj Finserv Atom Season 3

**HUL Lime Season 12** 

Godrej LOUD

RB Global Challenge

## Major Events

Al Seminar Series with Swansea University

Admissions 2020

**Budget Symposium 2020** 

Senate 2020

Catapult - A Leadership Talk Series

Colosseum 2020

Gravitas 2020

Manthan 2020

HR Conclave 4.0

Arcturus 2020

Dwandva 2020

Rendezvous 2020











PEOPLE - CENTRED ARTIFICIAL INTELLIGENCE

By

DR. JAK SPENCER

Urban Scale Interventions, London, UK



19 MAY 2021

06:30 PM IST 01:00 PM GMT 05:00 AM PST

#### REWIND TIME

The typical SIBM Event Calendar

#### January

Transcend
Gravitas
Consulting Fair
Senate







#### Jun - Jul

AlumSpeak E-Conclave



#### Oct - Dec

Arcturus
HR Conclave
PRoelio
Rendezvous







#### Feb - Mar

Admissions
Senate
Batch Photoshoot
Prerna





#### Aug - Sept

Manthan Ascend Imperio





## PRoelio 2020

The Annual Flagship of iSMaRT, provides a unique opportunity to the students of all B-schools in the form of a Nation Case Study Competition to manage a PR crisis first hand and face the scrutiny that comes along with defending clients from the media circus in a live PR simulation.

This year PRoelio kicked off with the first ever, invigorating online mystery competition called "Smoke and Mirrors" where students participated individually to unravel the mystery hidden in clues scattered over Social Media. The clues were layered with deceit, treachery and hidden meanings. The launch event concluded with the announcement of PRoelio 2020.

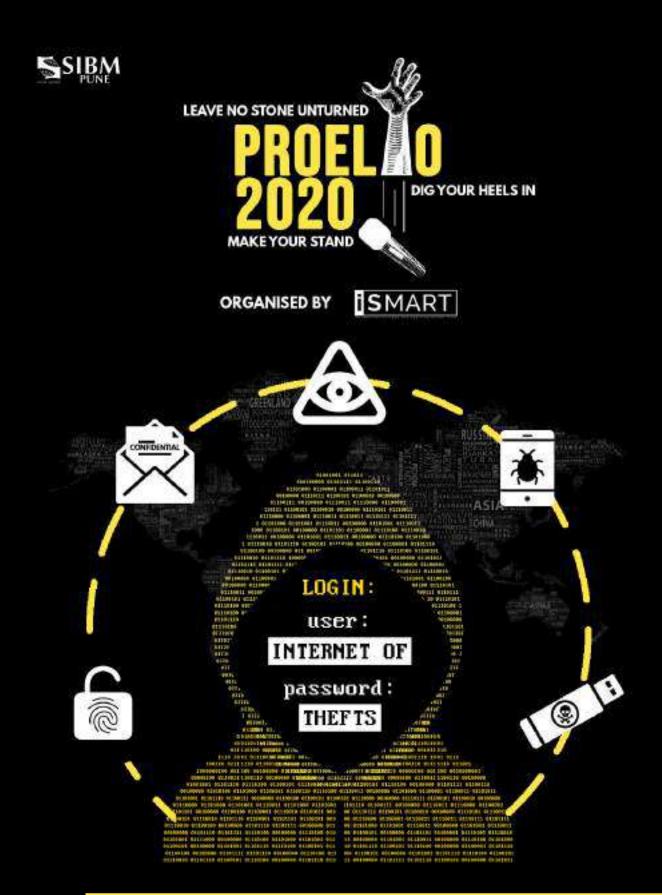
Following the launch, the national level case study competition was announced on Dare2Compete inviting participation from students across India. The competition was a three-stage process where the students had to go through the Preliminary Quiz, Case Study Submission and Media Scrutiny as the final stage to emerge as the winners of PRoelio 2020. 600+ participants from renowned B-schools like IIM A, XIMB, IIMC, XLRI, NMIMS, IIML, IIFT, IIMK participated in the competition. Shortlisted teams from the preliminary quiz were presented with a Case Study titled- "Internet Of Thefts", a conflicted story of a company choosing between ethics and public image.

Six teams made it to the National Finale which was nothing short of a rollercoaster ride as the teams had to present their solutions to the case, face the gruelling questions from the journalists and the scrutiny of the judges. The event was judged by the illustrious corporates from the world of media and communications. The panel consisted of Ms. Megha Saxena, Lead-Corporate Communication, Milaap, Mr. Jayant Muraleedharan, product head-Star Sports Select, Star TV Network and Mr. Prabhakaran Balasubramanian, Head (south), Avian WE. The students were judged on their critical thinking skills, their ability to perform under stressful environments and their wit.

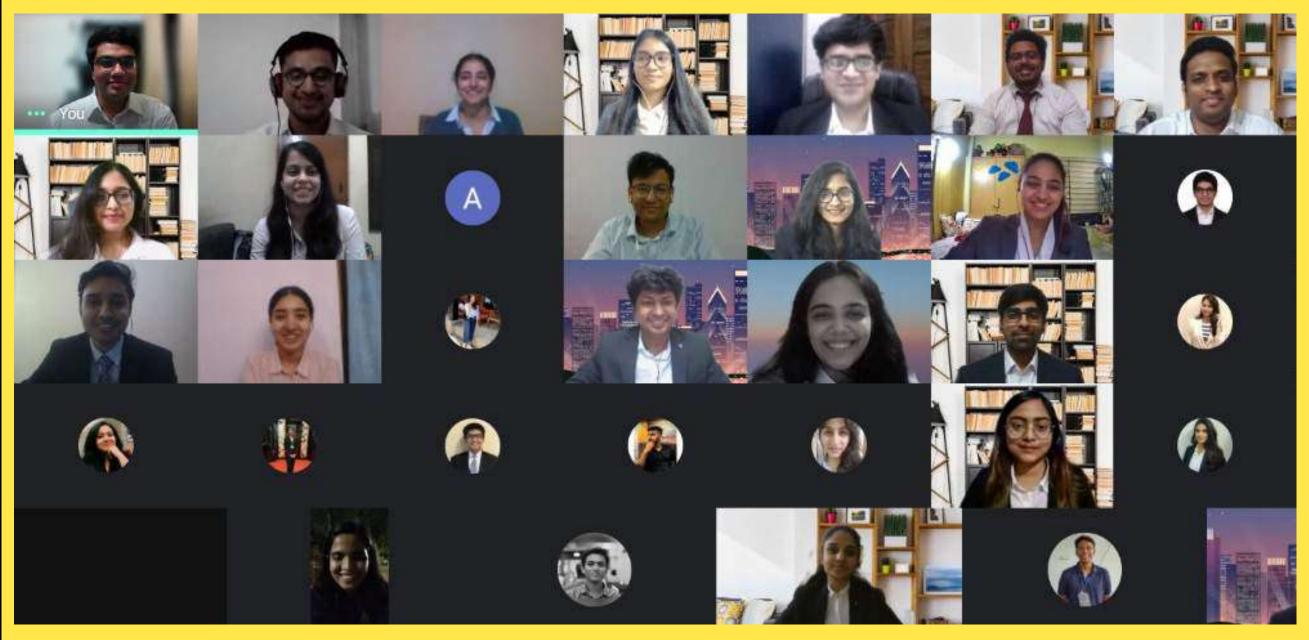
## Smoke and Mirrors











#### VRITAANTA

#### The Bi-monthly Newsletter of SIBM Pune

"Vritaanta" – The bi-monthly newsletter is an initiative by The Information Systems and Media Relations Team which serves as a digital narrative of the buzzing life of the B-school graduates at the picturesque hilltop campus at Lavale.

Vritaanta offers a quick window to the plethora of corporate & alumni sessions conducted, along with the snippets of various council events happening on campus, laurels & achievements that SIBM Pune students bring to their institute and all notable happenings at the campus.

It will provide our stakeholders i.e the corporates, the Alumu, the students and the administration, a quick window into the world of the B-school graduates at the legacy that we all know as SIBM Pune.

The newsletter is available on the official website of SIBM Pune and Issuuthe digital publishing platform to make it available to our readers around the world.





### HR Conclave

HR Conclave is a flagship event organised by SIBM Pune wherein various industry stalwarts come together to provide their insights and expertise, hold panel discussions to raise opinions on the key matters and share their experience through enlightening dialogues, with the students of SIBM Pune. ISMaRT assisted the Executive Council for the impeccable planning and smooth execution of the event.

The 4th edition of HR Conclave was successfully held on the 5th and 6th December, 2020 and was streamed across multiple platforms. The theme of this 2-day event was The Past, A Disruption And The Future". The iSMaRT team planned the PR of the event diligently after promoting the much awaited event on all social media platforms to update the stakeholders about the event, the speakers, their profiles and their topics of discussion. We worked as the Media Team and coordinated the coverage of the event throughout two days by live-streaming the event on all platforms, capturing valuable moments from keynote addresses as well as from during the discussions and posting live updates on social media platforms.

iSMaRT also makes sure that the guests receive a token of thanks from SIBM Pune for their contribution.



### Achievers' Database

The fastidious and industrious students of SIBM Pune competed and transcended in a massive number of Corporate and B-School management competitions throughout the Academic Year 2020-2021. Additionally, the students thrived in several extra-curricular events and competitions. They showed great tenacity and agility in competing in all events virtually, thereby dismissing all hindrances and physical barriers standing in their way. To ensure that each student's excellence is recorded in SIBM Pune's books, iSMaRT collects, collates and verifies this achievement data for the particular academic year. The data is collected on a periodical basis and is kept updated for use by the administration, other student councils, faculty and the director for multiple uses. An essential benefit of the database is to help determine the multiple award winners declared on the Annual Management Day every year. These awards include Best Student Achiever, Outstanding Sportsman and Sportswoman of the year, etc. The college administration also uses the data to participate in various National B-School Surveys. In the current academic year, we received more than 160 entries from the Achievers from the first-year as well as second-year students in the MBA (Flagship), MBA (Leadership & Strategy) and MBA (Innovation & Entrepreneurship) programs.



## Batch Photoshoot



iSMaRT hosts the Batch Photoshoot for the outgoing Batch every year, providing them with a basketful of memories to cherish forever. This academic year was a challenge with the Institute's shift to online classes and the pandemic keeping most of the Batch at home. However, with the team's indefatigable attitude and diligent planning, we were able to pull off a safe and socially distanced Batch Photoshoot. The Batch Photoshoot encompasses covering the official administration, faculty as well as the class photograph. The Team snapped memorable moments of the Student Council at various picturesque spots across the campus. The PR Team went above and beyond to capture candid pictures of the students who were showcasing their most ecstatic self via the Photoshoot. With over 7,500+ pictures clicked, the students were bestowed with the beautiful memories created over the past two years.





## Collaborations

In the year 2020-21, iSMaRT has ensured that it works in fluidity and collaboration with the other teams in the Students' Council to provide adequate exposure and reach for SIBM Pune and showcase all the initiatives to help the institution flourish, albeit virtually. By providing coverage to each event and activity hosted by the eight other Council Teams and six Special Interest Groups and presenting digital customized photo frames to the illustrious guests this year, we aim to build and harness the budding relations between the Corporates, the Institute and the students. We aspire to reach the zenith of media coverage and public relations through this collaboration and active engagement.





























## Thank you!



iSMaRT recognises that it may not operate smoothly without the unswerving cooperation from and active collaboration with its innumerable stakeholders. Thus, we would like to show our gratitude and take this opportunity to thank Dr. R. Raman, Director - SIBM Pune, Dean -Faculty of Management, SIU & Director - Strategy and Development, Symbiosis for his unwavering support in all our activities and for pushing us to perform better than the best. We would also like to thank Dr. V.V. Ravi Kumar - Dy. Director SIBM Pune, Mr. Anand Singh - Head of Administration at SIBM Pune, and the entire faculty and staff of SIBM Pune for their continuous liaison with the Information Systems and Media Relations Team and for being our tower of strength throughout the academic year. Through their eternal guidance and cherished expertise, we were able to surpass our milestones without any impediments. Finally, we would like to thank the whole student body of SIBM Pune for their heartening support for and active participation in the events conducted by iSMaRT. We express our deepest gratitude to each person who has contributed to iSMaRT's commitment and mission of taking SIBM Pune to further heights.